

## Programs by Sponsor

### ACADEMIC LIBRARY SECTION

- Information Literacy Required! The Dixie State College Program
- The Promise and Perils of Assessing Library Instruction
- When Work Is a Pain
- WebFeat at Westminster College

### ACRL – Association of College and Research Libraries

- Communication Mistakes Only Really, Really Smart or Busy People Make
- Delivering Library Services to Students: Changing the Model
- Keeping Up with Technology
- Marketing 101: Ways to Learn about Our Users
- The Message Is in the Details: Nonverbal Communication
- The World of Business Statistics
- You Are the IR!

### AMSC – Archives, Manuscripts, & Special Collections Round Table

- What Should I Do with this Stuff?

### BURT – Business Round Table

- Communication Mistakes Only Really, Really Smart or Busy People Make
- Delivering Library Services to Students: Changing the Model
- Keeping Up with Technology
- Marketing 101: Ways to Learn about Our Users
- The Message Is in the Details: Nonverbal Communication
- The World of Business Statistics
- You Are the IR!

### CSRT – Children's Services Round Table

- 2006-2007 Nominees for the Beehive Children's Book Awards
- Bridging Generations
- El Día de los Niños/El Día de los Libros
- Emergent Literacy
- Incorporating Music into Programming and Storytime
- No Girls Allowed
- Shannon Hale Reading for Pleasure
- Summer-Reading Ideas
- Utah Kids Ready to Read! Emergent Literacy in Your Library (Post-Conference)

### GENRT – Genealogy Round Table

- The Family History Library as a Resource for All Librarians
- Un-puzzling "Heritage Quest"

### GODORT – Government Documents Round Table

- Current Awareness: Government Sources
- Disaster Preparedness for Librarians: When Nature Crosses the Boundaries into Your Books (Post-Conference)
- Free Information Resources for Public Librarians
- Grants: Writing and Researching: An Introduction
- Patent and Trademark Searching Basics
- What Is RSS and How Can Libraries Use It to Improve Patron Service?

### HEART – Health Round Table

- Seven Habits of Healthy Aging
- What, Why, Where, When, and How

### INTELLECTUAL FREEDOM COMMITTEE

- Free Speech 101 – Are Academic Freedom and the First Amendment Alive and Well on Campus?
- Intellectual Freedom: Do Teens Have Rights?

### LAMART – Library Administration & Management Round Table

- How Do You Say What You Want to Say?

### LEGISLATIVE COMMITTEE

- Access, Excess, and Success: Patron Confidentiality and the Law

### LIRT – Library Instruction Round Table

- Dazed and Confused About Web Collaboration Technologies? What Tools Will (Really) Work for You?
- The Promise and Perils of Assessing Library Instruction
- Un-puzzling "Heritage Quest"

### LPSSRT – Library Paraprofessional & Support Staff Round Table

- Paraprofessionals: Our Prospects for Change

MPLA – Mountain Plains Library Association

- Disaster Preparedness for Librarians: When Nature Crosses the Boundaries into Your Books (Post-Conference)

PRESIDENT

- The Cross-Generational Workforce
- LAMA Institute – Collaborating, Partnering, Cooperating, & In Cahoots: The Good, the Bad and the Future (Post-Conference)

PUBLIC LIBRARY SECTION

- Access, Excess, and Success: Patron Confidentiality and the Law
- Common Threads of All Cultures
- Disaster Planning: Is Your Library Ready?
- LDS Extravaganza! Back and Better than Ever
- Must Type 60 WPM: Is It Time to Update Your Job Description?
- Safe Access: Managing Library Risks
- The Public Library and the Non-Public School Student

RASRT – Reference & Adult Services Round Table

- Why You Should Be Doing Digital Reference (And How)
- Search Engines Demystified

REFORMA DE UTAH CHAPTER

- El Día de los Niños/El Día de los Libros
- Library Services to Spanish Speakers

TSRT – Technical Services Round Table

- Cataloging New and Enhanced Media
- Implementing an Electronic Resource Management (ERM) System
- Is Dublin Core Dying?
- We Have Google! Why Catalog?

START – Service and Technology Access Round Table

- Dazed and Confused About Web Collaboration Technologies? What Tools Will (Really) Work for You?
- You Are the IR!

STRATEGIC PLAN COMMITTEE

- Empowering Our Future: ULA's 2006-2009 Strategic Plan

YART – Young Adult Round Table

- Anime and Manga 101: Japanese Pop Culture for American Teens
- In Defense of Smallville: Series Fiction for Teens
- Something in the Water? Utah Authors Talk About Religion and Speculative Fiction for Teens
- The “Problem” of Racy Reads

## Wednesday Sessions

8:00 am – 9:00 am

**CSRT Business Meeting**  
Sunbrook A

**BURT Business Meeting**  
Sunbrook B

**START Business Meeting**  
Entrada B

**GENRT Business Meeting**  
Entrada C

9:00 am – 10:30 am

**ULA Business Meeting – Keynote Address**  
Garden Room

11:00 am – 12:00 pm

### **FREE SPEECH 101 – ARE ACADEMIC FREEDOM AND THE FIRST AMENDMENT ALIVE AND WELL ON CAMPUS?**

Auditorium

Joe Vogel, former UVSC student-body Vice President, is back! And he's got a new book – *FREE SPEECH 101* – which offers the inside account of the uproar caused by the Michael Moore visit to UVSC prior to the 2004 election. More than just a narrative of what happened, *FREE SPEECH* delves into many important issues that surfaced as a result of the controversy, including academic freedom and censorship, the influence of power and money on a university, the divisive and polarized state of politics, the war in Iraq, patriotism, culture and religion, faith and fear, and much more.

Speaker(s): Joe Vogel, Author  
Audience: Share Interests of Sponsor  
ULA Section/Sponsor: Intellectual Freedom Committee / University of Utah

### **BRIDGING GENERATIONS**

Sunbrook A

Who says kids and "old" people can not bridge the generation gap? Make this hour your insight into children, senior citizens as volunteers, and the magic that occurs in the lives of both, as people in their golden years contribute time in community service to the "little people" in their tender years.

Speaker(s): Grace Mann, Washington County Library Santa Clara Branch  
Audience: Children's Librarians  
ULA Section/Sponsor: CSRT

### **COMMUNICATION MISTAKES ONLY REALLY, REALLY SMART OR BUSY PEOPLE MAKE**

Sunbrook B

Interpersonal skills are often ignored by otherwise smart and capable people. This class focuses on skills needed for leadership – building rapport, maintaining peer-based relationships, and understanding that being smart is not enough. It is very good for people in their first leadership position or who want to avoid becoming stale in a long-time job. It is particularly popular with academics and techies.

Speaker(s): Pat Wagner, Pattern Research  
Audience: Public Service Librarians/Academic Librarians  
ULA Section/Sponsor: ACRL; BURT / Utah State Library

## **IS DUBLIN CORE DYING?**

Sunbrook C

This session is designed to explain the mysteries of crosswalks and metadata transfer to and from Dublin Core, MARC, and XML. Where are we now? What does the future hold?

Speaker(s): Kayla Willey, Brigham Young University; Cheryl Walters, Utah State University  
Audience: Share Interests of Sponsor  
ULA Section/Sponsor: TSRT

## **WHY YOU SHOULD BE DOING DIGITAL REFERENCE (AND HOW)**

Entrada A

Digital reference takes many forms, but chat and email are the most common. How can a small or overworked and understaffed library provide this service, and why should it? Many of our patrons do not view the library building or the reference desk as the point of contact instead, the library web page has become their interface. While reference desk statistics continue to drop at many libraries, patrons still have the same questions as they always have. Learn about the many methods of providing reference online and take advantage of this opportunity to reach out to your patrons. Digital reference can be targeted to a specific patron group, such as a business community or after-school homework help. Digital reference can also be an effective method of answering patrons' questions about library services such as circulation and interlibrary loan. The benefits of providing digital reference go far beyond the individual patrons who use the service; it can be a very effective public relations tool. Patrons who think their library is reaching out to them, whether they take advantage of digital reference or not, "feel" better about their library and its services. There are many models for providing this service at all types of libraries: public, academic, school, and special. It can be done consortially or individually. Get practical ideas about how to reach your patrons at their desktops instead of waiting for them to come to the reference desk.

Speaker(s): Martha Talman, Dixie State College  
Audience: Public Librarians  
ULA Section/Sponsor: RAS

## **GRANTS: WRITING AND RESEARCHING GRANTS: AN INTRODUCTION**

Entrada B

This workshop is based on classes offered to University faculty and staff at the University of Utah by the Technology Assisted Curriculum Center at the J. Willard Marriott Library in the area of Grant Writing and Research. This workshop is intended for those individuals who have had little or no experience with grant writing or research.

Speaker(s): Peter Kraus, University of Utah  
Audience: Public Service Librarians  
ULA Section/Sponsor: GODORT

## **UNPUZZLING "HERITAGE QUEST"**

Entrada C

First, learn strategies for using Heritage Quest, Pioneer's new genealogy database. Then we'll show you effective ways to teach it to your patrons at a reference desk, in a classroom, or online. The presenters will provide training materials you can co-opt for your own library.

Speaker(s): Greg Hatch, University of Utah; Linda St. Clair, University of Utah  
Audience: Public Librarians  
ULA Section/Sponsor: GENRT; LIRT

1:15 pm – 2:15 pm

### **MARKETING 101: WAYS TO LEARN ABOUT OUR USERS**

Sunbrook B

Come learn from an expert how BYU used surveys and focus groups to discover what the faculty and students wanted in a web page. Other presenters from Utah State University, College of Eastern Utah, and Salt Lake Community College will share their varied experiences in learning about their users for different purposes. Presenters will engage the audience in activities during the presentation.

Speaker(s): Brian Roberts, Brigham Young University; Pam Martin, Utah State University; Lori Brassaw, College of Eastern Utah; Jon Glenn, Salt Lake Community College  
Audience: Academic Librarians  
ULA Section/Sponsor: ACRL; BURT

### **WHEN WORK IS A PAIN**

Entrada B

Is it possible to diminish the aches and pains you experience on the job, especially when sitting at a computer? This session will present guidelines from ergonomics research that may help. The objective is to stimulate librarians to explore and correct conditions that may be causing unnecessary pain. At the end, participants will be asked to share their experiences and remedies for office fatigue.

Speaker(s): Randy Christensen, Southern Utah University  
Audience: Academic Librarians  
ULA Section/Sponsor: Academic Library Section

### **HOW DO YOU SAY WHAT YOU WANT TO SAY?**

Entrada C

Interpersonal communication is an important part of all our jobs, regardless of our title or job duties. Whether we are managers, members of a committee, or working on a group project, how we communicate with others and give feedback has an important effect on the success of our projects. Also, how your institution fosters communication is an important consideration for the success of groups and for teamwork. This presentation will focus on the principles of effective interpersonal communication, provide practical techniques to improve your communication, and offer guidelines for giving feedback along with an exercise to practice giving constructive feedback. Participants will have a chance to complete a self-assessment of listening skills. We will also look at institutional issues, such as functional and constructive library email policies.

Speaker(s): C. Jeffrey Belliston, Brigham Young University; Diana Skousen, Summit County Public Library; Leslie Schow, Salt Lake County Library Services; Britt Fagerheim, Utah State University  
Audience: Share Interests of Sponsor  
ULA Section/Sponsor: LAMART

1:15 pm – 3:30 pm

### **PARAPROFESSIONALS: OUR PROSPECTS FOR CHANGE**

Auditorium

Trish Palluck, *Library Journals* Paraprofessional of the Year 2005, will speak. She began as a cataloger over 26 years ago and has had her hand in developing the Wyoming State Interlibrary Loan system and founding the Wyoming Library Association Paraprofessional Roundtable and has a passion for cataloging. She will explore what the future could hold for library paraprofessionals.

Speaker(s): Trish Palluck, Wyoming State Library  
Audience: Paraprofessionals  
ULA Section/Sponsor: LPSSRT

## 2006-2007 NOMINEES FOR THE BEEHIVE CHILDREN'S BOOK AWARD

### Sunbrook A

Which books will be chosen as the favorites of Utah's children? Members of the CLAU board will present the nominees for this year's Beehive Awards in the following categories: Picture Book, Children's Fiction, Informational, Poetry, and YA.

Speaker(s): Patricia Foster, Salt Lake County Library System; Deanna Romriell, Salt Lake City Public Library; Patricia Castelli, Orem Public Library; Anne Nabaum, Draper Library  
Audience: Children's Librarians  
ULA Section/Sponsor: CSRT

## CURRENT AWARENESS: GOVERNMENT SOURCES

### Sunbrook C

How to know what's going on? Government is changing, and these resources will help you with bill tracking, legislation, cases, and more.

Speaker(s): Peter Kraus, University of Utah; Ray Matthews, Utah State Library; Dave Morrison, University of Utah  
Audience: Public Service Librarians  
ULA Section/Sponsor: GODORT

## INTELLECTUAL FREEDOM – DO TEENS HAVE RIGHTS?

### Entrada A

Sexuality, racism, abuse, drugs, violence – why should libraries offer books on these topics for teens? Which freedom-to-read issues affect teens during crucial developmental years? How can libraries resist censorship and what can you do in your library? Chris Crowe, BYU English Professor, children/young adult writer, and one of the founders and co-directors of BYU's Writing for Young Readers Workshop, will discuss popular teen literature, the sometimes sensitive and controversial topics covered in books for teens, and his own writing for young adults, which includes *Mississippi Trial, 1955* a story of the harsh realities of racism.

Speaker(s): Chris Crowe, Brigham Young University  
Audience: Public Librarians  
ULA Section/Sponsor: Intellectual Freedom Committee / University of Utah; Provo City Library

2:30 pm – 3:30 pm

## THE MESSAGE IS IN THE DETAILS: NONVERBAL COMMUNICATION

### Sunbrook B

You have only a few seconds to convey a positive and influential message to library users, co-workers, and the general public. Learn better ways to earn trust and respect, particularly from strangers in stressful situations. We will discuss, demonstrate, and practice posture, gestures, timing, speed, and proximity. These techniques work cross-culturally and among different generations. For front-line staff and people concerned about outreach to new populations, marketing, etc.

Speaker(s): Pat Wagner, Pattern Research  
Audience: Public Service Librarians  
ULA Section/Sponsor: ACRL; BURT / Utah State Library

## **SEVEN HABITS OF HEALTHY AGING**

Entrada B

Join Dr. Brad Crump from the renowned Red Mountain Spa in Ivins, UT, for a look at optimal aging. Growing research now indicates that the development of age-related diseases, such as type II diabetes, heart disease, stroke, and cancer, is influenced by more than the genes you inherit. This presentation will focus on the effect your environment has on your body and will teach you the most effective lifestyle and dietary actions you can take to fight age-related diseases.

Dr. Crump is a practicing chiropractic physician and has overseen the Health Services department at Red Mountain Spa since 1999. He has developed several important health programs at the Spa, conducts specialized nutrition and exercise testing, and lectures on a variety of topics. HEART's personal health programs have been very popular over the years, and this inspirational presentation will be no exception!

Speaker(s): Dr. Brad Crump, D.C., Red Mountain Spa  
Audience: Share Interests of Sponsor  
ULA Section/Sponsor: HEART / University of Utah

## **SEARCH ENGINES DEMYSTIFIED**

Entrada C

What is a search engine? How do search engines work? Which one is the best? Why should we use different search engines? How big are search engines? Is one "better" at providing relevant results than another on specific subjects? How do search engines rank their results? How often are their indexes updated? What are the best techniques for using search engines? What about meta-search engines? Are they better? How can we limit the approximately 1.2 billion results for every search to something we might actually use? Will any search engine access the "deep" or invisible web? What is the invisible web? All these questions ... and many more ... will be answered in this one-hour session. As search engines fast become the resource of choice for many patrons (and librarians), we all need to acquaint or reacquaint ourselves with the options, search methods, techniques, and realities of what search engines will do and what they won't do. Several specialized search engines will be explored, especially in relation to providing basic reference. Several specific web sites will be examined for the same purpose. Whether you are an experienced Googler or an inexperienced searcher, all information professionals are invited to this session to learn and to share your experiences. Search engines are not the way of the future in information access; they are today's reality. Let's get everything we can out of them.

Speaker(s): Martha Talman, Dixie State College  
Audience: Public Librarians  
ULA Section/Sponsor: RASRT

4:00 pm – 5:00 pm

## **WE HAVE GOOGLE, SO WHY CATALOG?**

Auditorium

How do cataloging standards and indexing policies affect search results? How can we retrieve pertinent materials if we don't understand how information is organized? What does Google search and how does that compare with our own catalog? This is a discussion on how that same search query retrieves differing results depending on where the search is initiated. We will compare search protocols across databases and how such protocols affect retrieval sets.

Speaker(s): William Baer, Dixie State College  
Audience: Share Interests of Sponsor  
ULA Section/Sponsor: TSRT

## **SUMMER-READING IDEAS**

### **Sunbrook A**

Join with your state summer-reading representatives to hear and share fun summer-reading ideas. They will be introducing the statewide theme for summer 2007 and presenting lots of ideas for implementing that theme (or your own) at your local library.

Speaker(s): Sarah Pitkin, Utah State Library Division; Deanna Romriell, Salt Lake City Public Library;  
Vicky Turner, American Fork Library  
Audience: Children's Librarians  
ULA Section/Sponsor: CSRT

## **WHAT, WHY, WHERE, WHEN, AND HOW**

### **Sunbrook B**

Posters can be an effective method for communicating with colleagues. At professional meetings, posters are used to report on projects to share research results and ideas to educate and inform and even to review history and tell stories. With the right tools and an understanding of basic design, creating an attractive, informative, interesting, easy-to-read, and portable poster is simple. This presentation illustrates the what, why, where, when, and how of poster presentations. The process for creating a successful poster takes into account audience, design principles, and software options. Successful posters convey their message using attractive graphics, a minimal amount of text, and just the right amount of white space.

Speaker(s): Jeanne LeBer, University of Utah  
Audience: Share Interests of Sponsor  
ULA Section/Sponsor: HEART

## **MUST TYPE 60 WPM: IS IT TIME TO UPDATE YOUR JOB DESCRIPTION?**

### **Sunbrook C**

Changing times require changing job descriptions more frequently than in any other time in the past. Listen to several small-library directors discuss how they are changing their director and staff job descriptions. Or find out why and how you need to change yours.

Speaker(s): Deb Greathouse, Delta Public Library; Lana Latham, Blanding Library; Becky Lopshire, Tri-County Bookmobile; K.C. Benedict, Utah State Library  
Audience: Public Service Librarians  
ULA Section/Sponsor: Public Library Section

## **THE WORLD OF BUSINESS STATISTICS**

### **Entrada A**

Statistics are a crucial part of business reference. As reference service providers, we face constant requests for numbers to backup research for businesses, researchers or students. We will share with you our favorite sources for business statistics. We will discuss some of the frequent questions and demands that we face as reference providers.

Speaker(s): Leticia Camacho, Brigham Young University; Britt Fagerheim, Utah State University  
Audience: Public Service Librarians  
ULA Section/Sponsor: BURT; ACRL

## **WHAT IS RSS AND HOW CAN LIBRARIES USE IT TO IMPROVE PATRON SERVICE?**

### **Entrada B**

RSS, usually defined as Really Simple Syndication, is a new tool that libraries can use to improve communication with patrons and may change the way we administer library websites. RSS compatibility is one of the underpinnings of the new Horizon Information Portal. Learn how easy it is to use RSS and examine some current real-world applications in libraries and publishing.

Speaker(s): Katherine Holvoet, University of Utah  
Audience: Public Librarians  
ULA Section/Sponsor: GODORT

## **DAZED AND CONFUSED ABOUT WEB COLLABORATION TECHNOLOGIES? WHAT TOOLS WILL (REALLY) WORK FOR YOU?**

Entrada C

How do you choose what Internet collaboration technologies to use to conduct meetings and classes, to collaborate with colleagues at a remote location, or for distance education programs? What are your options and how do you choose the best technology to meet your needs BEFORE you invest the time, resources, and money?

Librarians on this panel will share their collective knowledge and experience using Internet collaboration and presentation technologies so that the audience will learn how to choose hardware and software to meet their specific needs and budgets. Presentations and discussion will include a survey of hardware and software options for use in a variety of settings, including distance learning.

Specific topics to be covered:

- Bridge and Polycom
- VoIP, Festoon/VRVS
- Instant Messaging (free tools such as Yahoo, GoogleTalk, etc.)
- Breeze
- Access Grid

Additional content to be covered if there is audience interest:

- Discussion of videoconferencing standards and basic terminology
- Range of collaboration options, from one-on-one to multiple sites
- Bandwidth and network infrastructure requirements; firewall and security issues
- Camera options, including how to choose a camera appropriate for your budget
- Software options for video, audio, and application sharing, including chat tools, NetMeeting and VRVS, Macromedia Breeze, and Polycom software
- Facility requirements (room set-up, lighting, placement of microphones)
- Limitations and realistic expectations for the technology
- Future technology, such as the Access Grid and Internet 2

Speaker(s): Ellen Bonadurer, Dixie State College; John Bramble, University of Utah; Pat Bryner, Utah TeleHealth; Sharon Dennis, University of Utah; Claire Hamasu, University of Utah; Greg Hatch, University of Utah; Jeanne LeBer, University of Utah; Nancy Lombardo, University of Utah; Jimmy Miklavcic, University of Utah; Sally Patrick, University of Utah; Susan Roberts, University of Utah

Audience: Public Librarians

ULA Section/Sponsor: START; LIRT

**WEDNESDAY AT A GLANCE**

Time	Auditorium	Sunbrook A	Sunbrook B	Sunbrook C	Entrada A	Entrada B	Entrada C
8:00-9:00		CSRT Business Meeting	BURT Business Meeting			START Business Meeting	GENRT Business Meeting
9:00-10:30	ULA Business Meeting Keynote Address - John Berry III "Rethinking Our Mission" (Garden Room)						
10:30-11:00	Exhibits and Poster Sessions (Refreshments in Exhibit Hall)						
11:00-12:00	Free Speech 101 - Are Academic Freedom and the First Amendment Alive and Well on Campus? IFC	Bridging Generations CSRT	Communication Mistakes Only Really Really Smart or Busy People Make ACRL/BURT	Is Dublin Core Dying? TSRT	Why you Should be Doing Digital Reference (And How) RASRT	Grants: Writing and Researching Grants: An Introduction GODORT	Unpuzzling "Heritage Quest" LIRT/GENRT
12:00-1:15	Luncheon - Robert Kirby (Ballroom)						
1:15-2:15	Paraprofessionals: Our Prospects for Change LPSSRT	2006-2007 Nominees for the Beehive Children's Book Award CSRT	Marketing 101: Ways to Learn About Our Users ACRL/BURT	Current Awareness: Government Sources GODORT	Intellectual Freedom: Do Teens Have Rights IFC	When Work is a Pain ACADEMIC	How Do You Say What You Want to Say? LAMART
2:30-3:30			The Message is in the Details: Nonverbal Communication ACRL/BURT			Seven Habits of Healthy Aging HEART	Search Engines Demystified RASRT
3:30-4:00	Exhibits and Poster Sessions (Refreshments in Exhibit Hall)						
4:00-5:00	We Have Google! Why Catalog? TSRT	Summer-Reading Ideas CSRT	What, Why, Where, When, and How HEART	Must Type 60 WPM: Is It Time to Update Your Job Description? PUBLIC	The World of Business Statistics BURT/ACRL	What Is RSS and How Can Libraries Use It to Improve Patron Service? GODORT	Dazed and Confused about Web Collaboration Technologies? What Tools Will (Really) Work for You? START/LIRT

Time	Hallway
1:15-2:15	LIRT Table Talk

Time	Garden Room
6:00-8:00	President's Party

THURSDAY AT A GLANCE							
Time	Auditorium	Sunbrook A	Sunbrook B	Sunbrook C	Entrada A	Entrada B	Entrada C
8:00-9:00	ACRL Business Meeting	LIRT Business Meeting	LPSSRT Business Meeting	HEART Business Meeting	GODORT Business Meeting	REFORMA Business Meeting	YART Business Meeting
9:00-10:00	The Cross-Generational Workforce PRESIDENT	Common Threads of All Cultures PUBLIC	Cataloging New and Enhanced Media TSRT	What Should I Do with This Stuff? AMSC	Free Information Resources for Public Librarians Part 1 GODORT	El Día de los Niños/El Día de los Libros CSRT/REFORMA	Anime and Manga 101: Japanese Pop Culture for American Teens Part 1 YART
10:00-10:30	Exhibits and Poster Sessions (Refreshments in Exhibit Hall)						
10:30-11:30	Access, Excess, and Success: Patron Confidentiality and the Law LEGISLATIVE/PUBLIC	The Family History Library as a Resource for All Librarians GENRT	Information Literacy Required! The Dixie State College Program ACADEMIC	You Are the IR! ACRL/BURT/START	Free Information Resources for Public Librarians Part 2 GODORT	No Girls Allowed CSRT	Anime and Manga 101: Japanese Pop Culture for American Teens Part 2 YART
11:30-1:15	Luncheon - Awards Ceremony (Ballroom)						
1:15-2:15	In Defense of Smallville: Series Fiction for Teens YART	Delivering Library Services to Students: Changing the Model ACRL/BURT	Implementing an Electronic Resource Management (ERM) System TSRT	LDS Fiction Extravaganza! Back Again and Better than Ever! PUBLIC	Empowering our Future: ULA's 2006-2009 Strategic Plan SPC	Incorporating Music into Programming and Storytime CSRT	Disaster Planning: Is Your Library Ready? PUBLIC
2:15-2:45	Exhibits and Poster Sessions						
2:45-3:45	Library Services to Spanish Speakers REFORMA	Patent and Trademark Searching Basics GODORT	Keeping Up with Technology ACRL/BURT	The Promise and Perils of Assessing Library Instruction ACADEMIC/LIRT	Something in the Water? Utah Authors Talk about Religion and Speculative Fiction for Teens YART	Emergent Literacy CSRT	Safe Access: Managing Library Risks PUBLIC
3:45-4:45	The "Problem" of Racy Reads YART		The Public Library and the Non-public School Student PUBLIC		WebFeat at Westminster College ACADEMIC		

Time	Hallway
1:15-2:15	MPLA Table Talk

Time	Garden Room
5:30-6:30	Utah Book Award

## **Thursday Sessions**

8:00 am – 9:00 am

**ACRL Business Meeting**  
Auditorium

**LIRT Business Meeting**  
Sunbrook A

**LPSSRT Business Meeting**  
Sunbrook B

**HEART Business Meeting**  
Sunbrook C

**GODORT Business Meeting**  
Entrada A

**REFORMA DE UTAH Business Meeting**  
Entrada B

**YART Business Meeting**  
Entrada C

9:00 am – 10:00 am

### **THE CROSS-GENERATIONAL WORKFORCE**

Auditorium

Today's multigenerational library workforce faces a number of both internal and external challenges. To meet these challenges, we need to learn how to work together effectively and draw on individuals' unique strengths. In a graying profession, we also need to pay attention to succession planning, passing on institutional wisdom, and recruiting, retaining, and mentoring the next generation of librarians.

Topics include:

- What defines generations – and why people tend to resist definition?
- Why it is essential in a 21st-century library that multiple generations cooperate and collaborate
- Ways to overcome communication gaps and prevent misunderstandings between generations
- Ways to recruit, retain, and mentor the next generation of librarians – emphasizing that creating an environment where NextGens thrive benefits libraries as a whole.

Understanding generational differences, and clearing up misperceptions, can help us overcome workplace challenges and plan for a successful future.

Speaker(s): Rachel Singer Gordon, Author  
Audience: Share Interests of Sponsor  
ULA Section/Sponsor: President / University of Utah Library; Utah State Library

## **COMMON THREADS OF ALL CULTURES**

Sunbrook A

Alton Hardman is a librarian and professional storyteller and has presented this workshop in Utah, Arizona, and Oklahoma, as well as having performed professionally in fourteen states and Japan. The purpose of the presentation is to show ways that cultural diversity can be taught and recognized through the use of storytelling. The presentation will show how all cultures began through the use of storytelling as a means of early communication, how all arts originated through storytelling, how each culture's folklore began with the use of the explanation (creation or why) stories, and how common elements of cultures can be found through various motifs. By being aware of these commonalities, we can teach diversity by showing those things we share with other cultures and then celebrate the diversity that makes us unique. At least one story will be told and a question/answer and discussion period will be allowed.

Speaker(s): Alton (Tony) Hardman, Western Oklahoma State College  
Audience: Public Librarians  
ULA Section/Sponsor: Public Library Section

## **CATALOGING NEW AND ENHANCED MEDIA**

Sunbrook B

A practical session on how to catalog new formats and old formats with new enhancements, such as enhanced CDs, DVD-ROMs, and streaming video.

Speaker(s): Karen Griggs, Brigham Young University; Mike Gee, Brigham Young University; Jan Robertson, University of Utah  
Audience: Share Interests of Sponsor  
ULA Section/Sponsor: TSRT

## **WHAT SHOULD I DO WITH THIS STUFF? SETTING UP AND OPERATING A BASIC ARCHIVES/SPECIAL COLLECTIONS**

Sunbrook C

The focus of this session is to share the challenges and experiences, the frustrations and solutions of organizing and operating a Manuscripts and Special Collections in smaller institutions. If you are contemplating a special collection or already have one and have questions, or if you are an experienced practicing archivist, we invite you to come and share your thoughts and experiences. This will be a panel discussion with lots of time for a free exchange of questions and ideas.

Speaker(s): Deb Greathouse, Delta City Library; Tom Wells, Brigham Young University  
Audience: Archivists/Public Librarians  
ULA Section/Sponsor: AMSC

## **EL DÍA DE LOS NIÑOS/EL DÍA DE LOS LIBROS**

Entrada B

Celebrate Kids, Families, and Reading: A Librarian's Guide to Day of the Book/Day of the Child (El Día de los Niños/EI Día de los Libros)

Are you looking for new ways to promote reading to your library patrons and celebrate other cultures at the same time? Then you should know about Día de los niños/Día de los libros. This workshop will teach you about the background of this special day and also give you ideas about how to start your own Day of the Book/Day of the Child event at your library.

Speaker(s): Melanie Tucker, Salt Lake County Library System; Tessa Epstein, Salt Lake City Public Library; Ronni McDonough, Salt Lake City Public Library; Carlos Camacho, Weber County Main Library; Emily Edman, Provo City Library; Donna Cardon, Provo City Library; Gracie Mora, Day-Riverside Branch Library  
Audience: Children's Librarians  
ULA Section/Sponsor: CSRT; Reforma de Utah

9:00 am – 11:30 am

### **FREE INFORMATION RESOURCES FOR PUBLIC LIBRARIANS**

Entrada A

Depository Libraries and the U.S. Government Printing Office are committed to providing content-rich resources on the web. This session will educate public librarians in the area of the databases that are available for free via the U.S. Government Printing Office (GPO).

Web Resources that will be covered are:

- GPO Access: [www.gpoaccess.gov](http://www.gpoaccess.gov)
- THOMAS legislative information: [thomas.loc.gov](http://thomas.loc.gov)
- United States Federal Courts: [www.uscourts.gov](http://www.uscourts.gov)
- FEDSTATS: [www.fedstats.gov](http://www.fedstats.gov)

Speaker(s): Peter Kraus, University of Utah  
Audience: Public Librarians  
ULA Section/Sponsor: GODORT

### **ANIME AND MANGA 101: JAPANESE POP CULTURE FOR AMERICAN TEENS**

Entrada C

Japanese anime films and manga graphic novels are becoming very popular with teens in Utah! Come to this program and learn what they are and how and where to purchase them, and get acquainted with some of the basic types of both anime and manga, plus find out which titles teens are asking for.

Speaker(s): Patricia Foster, Salt Lake County Library  
Audience: Public Librarians  
ULA Section/Sponsor: YART

10:30 am – 11:30 am

### **ACCESS, EXCESS, AND SUCCESS: PATRON CONFIDENTIALITY AND THE LAW**

Auditorium

Federal and state laws and local ordinances govern who may have access to library patron records, raising complicated issues for libraries. Is it legal, for example, to pursue overdue patron accounts through a collection service; place hold materials awaiting pickup in a public area with patrons' names attached, or allow library employees to view titles of materials a patron has checked out?

Speaker(s): Monette Hurtado, Deputy County Attorney Weber County  
Audience: Administrators/Librarians/Trustees  
ULA Section/Sponsor: Legislative Committee; Public Library Section / Weber County Library

### **THE FAMILY HISTORY LIBRARY AS A RESOURCE FOR ALL LIBRARIES**

Sunbrook A

The collection and resources of the Family History Library are vast. The Library's goal is to make more of its resources and collection available to everyone. This session will discuss some of the specifics about how this will take place. The presenter will give information on accessing these items from home or at a library.

Speaker(s): Paul F. Smart, Family History Library  
Audience: Public Librarians  
ULA Section/Sponsor: GENRT

## **INFORMATION LITERACY REQUIRED! THE DIXIE STATE COLLEGE PROGRAM**

Sunbrook B

In May 2005, Dixie State College of Utah approved a revised General Education plan for all 2- and 4-year degrees that included a mandatory 1-credit information literacy requirement. The DSC librarians created and implemented an online course, LIB 1010 Information Literacy, which started Fall Semester 2005 with an enrollment of almost 1,800 students. Who developed and is teaching this course? What is included? How are we doing it? How do we measure the outcomes? How do you implement those pesky ACRL Information Literacy Standards into a "real" course? In what ways has LIB 1010 changed the DSC library and what the librarians do? Who are the instructors? What are the biggest challenges we face? What was easier than we expected? What is student reaction to the course? What do other faculty think? After one year, we have come to some conclusions, but we've also raised just as many new questions. Information literacy is a moving target, and we're working hard to keep up. Come and learn what we've learned ... and see what our students are learning.

Speaker(s): Martha Talman, Dixie State College; William Baer, Dixie State College; David Zielke, Dixie State College; Steve Decker, Cedar City Public Library  
Audience: Academic Librarians  
ULA Section/Sponsor: Academic Library Section

## **YOU ARE THE IR!**

Sunbrook C

What is an Institutional Repository? How does it affect me and my users? Learn about the University of Utah Institutional Repository and plans to create an Institutional Repository for Utah.

Speaker(s): Karen Estlund, University of Utah Library  
Audience: Academic Librarians  
ULA Section/Sponsor: ACRL; BURT; START

## **NO GIRLS ALLOWED**

Entrada B

Snakes, snails and underwear tales! Worms, squirms and other fun "yucks" just for boys! Join Anne "Hey! You're a girl!" Nabaum, Janell "Just one of the boys" Pearce-Mattheus, and Paula "Where the boys are" Burgon, Youth Services Librarians with Salt Lake County, as they share some FAST, FUN ways to choose exciting books and high-energy activities that work best for boys. Research + Resources = Results!

Speaker(s): Janell Pearce-Mattheus, Salt Lake County Library System; Anne Nabaum, Salt Lake County Library System; Paula Burgon, Salt Lake County Library System  
Audience: Children's Librarians  
ULA Section/Sponsor: CSRT

1:15 pm – 2:15 pm

## **IN DEFENSE OF SMALLVILLE: SERIES FICTION FOR TEENS**

Auditorium

Are your teen patrons still devouring Sweet Valley High titles published in 1982? Why are series so popular with teens? Which ones should you have in your library? Our panel will discuss the appeal of teen series fiction, which ones are "hot," and possible ways to catalog and shelve series fiction in your library.

Speaker(s): Diana Tixier Herald, Author; Jeff Gottesfeld, Author; Cherie Bennett, Author; Patricia Foster, Young Adult Services Librarian  
Audience: Public Librarians  
ULA Section/Sponsor: YART

## **DELIVERING LIBRARY SERVICES TO STUDENTS: CHANGING THE MODEL**

### **Sunbrook A**

Much has been written and spoken about the generation of students now attending our colleges and universities – their familiarity with technology, their changing learning styles, their study habits, and their use or non-use of libraries. Julene Butler, BYU Associate University Librarian, will set the stage with an exploration of the strategies and paradigm change needed to deliver library services to the students wherever they are. Demonstrations of two projects will follow. Since many students are accessing library resources from other campus locations or from home, Mike Hill will demonstrate BYU's audio and video streaming project, which allows faculty, staff, and students access to library media content via a computer anywhere across campus. Allyson Washburn will show how we have integrated subject-specific library resources into Blackboard courses.

Speaker(s): Julene Butler, Brigham Young University; Michael Hill, Brigham Young University; Allyson Washburn, Brigham Young University  
Audience: Academic Librarians  
ULA Section/Sponsor: ACRL; BURT

## **IMPLEMENTING AN ELECTRONIC RESOURCE MANAGEMENT SYSTEM (ERM)**

### **Sunbrook B**

Many different Electronic Resource Management (ERM) systems have recently come on the market. Brigham Young University recently implemented an ERM to manage its electronic resources. The purpose of this program will be to discuss what an ERM is and who should/shouldn't have one, as well as BYU's experience in implementing an ERM.

Speaker(s): Jared Howland, Brigham Young University  
Audience: Share Interests of Sponsor  
ULA Section/Sponsor: TSRT

## **LDS FICTION EXTRAVAGANZA! BACK AGAIN AND BETTER THAN EVER!**

### **Sunbrook C**

Want to be entertained and enlightened at the same time? Notable authors of LDS fiction will speak about their lives and their works.

Speaker(s): David Farland (David Wolverton), Author; Karl Goodman, Author; Julie Wright, Author; Brad E. Hainsworth, Author  
Audience: Share Interests of Sponsor  
ULA Section/Sponsor: Public Library Section

## **EMPOWERING OUR FUTURE: ULA'S 2006-2009 STRATEGIC PLAN**

### **Entrada A**

Join ULA's Strategic Plan Committee to give final input on the draft 2006-2009 Utah Library Association Strategic Plan. The planning process began during the 2005 annual conference and concludes with the 2006 conference. The review will cover the Association's goals and the action items listed for each goal. Plan on a dynamic and thought-provoking discussion with your Association colleagues.

Speaker(s): Hikmet Sidney Loe, Salt Lake City Public Library  
Audience: Share Interests of Sponsor  
ULA Section/Sponsor: Strategic Plan Committee

## **INCORPORATING MUSIC INTO PROGRAMMING AND STORYTIME**

Entrada B

All children are musical. The participation and modeling of parents and caregivers, regardless of their musical ability, is essential to a child's musical growth. This growth is best achieved in a playful, developmentally appropriate, non-performance-oriented learning environment that is musically rich yet immediately accessible to the child's – and the adult's – participation.

Join Vern Waters (and possible guests) in discovering creative ways of incorporating music into library programming. Vern and the children's staff at the Weber County Library have incorporated the philosophy and songs from Music Together Inc. into Storytime programming.

Speaker(s): Vernon Waters, Weber County Library Southwest Branch; Cyndee Howe, Weber County Library  
Audience: Children's Librarians  
ULA Section/Sponsor: CSRT

## **DISASTER PLANNING: IS YOUR LIBRARY READY?**

Auditorium

We will discuss how to prepare for flood, earthquake, chemical spill, bomb threats, hostage situations, broken pipes, downed utility lines and/or major incidents of vandalism. Examples of policies and procedures that relieve panic and keep patrons and collections safe will be presented. The workshop includes information about CPR training, defibrillators, first aid kits, and the possibility of using the library as a temporary housing facility.

Speaker(s): Chief Robert Allinson, Cedar City Police Department; Paula Mitchell, Southern Utah University  
Audience: Public Librarians  
ULA Section/Sponsor: Public Library Section

2:45 pm – 3:45 pm

## **LIBRARY SERVICES TO SPANISH SPEAKERS**

Auditorium

Learn the who, what, when, where, why, and how of serving Spanish-speaking library patrons. This interactive workshop led by Salvador Avila will introduce participants to key issues facing libraries throughout the country share practical strategies for programs, services, and outreach and enable you to address the needs of your Spanish-speaking community.

Speaker(s): Salvador Avila, Las Vegas Clark County Library District  
Audience: Public Librarians  
ULA Section/Sponsor: Reforma de Utah

## **KEEPING UP WITH TECHNOLOGY**

Sunbrook B

Learn simple strategies for keeping up with the latest technological trends and electronic resources. Session will highlight resources and tips for various librarian roles and how to incorporate them into your job. Topics covered will include blogs, wikis, socialization tools, free online reference sources, software, and communicating with the technically savvy.

Speaker(s): Sarah Bosarge, University of Utah; Karen Estlund, University of Utah  
Audience: Public Service Librarians  
ULA Section/Sponsor: ACRL; BURT

## **SOMETHING IN THE WATER? UTAH AUTHORS TALK ABOUT RELIGION AND SPECULATIVE FICTION FOR TEENS**

Entrada A

Is it the climate? Something in the water? The grandeur of the land itself? Or the history and heritage of the state? There's something about Utah that causes an inordinate number of writers to turn to speculative fiction as their genre of choice. This panel, featuring a number of Utah authors, will discuss the role or influence of religion and landscape on speculative fiction, especially fiction for teens.

Speaker(s): David Wolverton (David Farland), Author; L. E. Modesitt Jr., Author  
Audience: Public Librarians  
ULA Section/Sponsor: YART

## **EMERGENT LITERACY**

Entrada B

What is emergent literacy and what can it do for you? Utah Kids Ready to Read! has presented workshops throughout the state to introduce librarians, administrators, library board members, and others to the concepts of Emergent Literacy. If you missed them, especially if you are enrolled in the UKRTR! post-conference, please come to this abridged version of the introductory workshop. UKRTR! will let you know why emergent literacy is so important and will show you easy ways to incorporate pre-literacy concepts into your library.

Speaker(s): Utah Kids Ready to Read! Coalition  
Audience: Children's Librarians  
ULA Section/Sponsor: CSRT

2:45 pm – 4:45 pm

## **PATENT AND TRADEMARK SEARCHING BASICS**

Sunbrook A

The University of Utah patent and trademark depository librarian will help you with your referral questions and research in patents and trademarks.

Speaker(s): Dave Morrison, University of Utah  
Audience: Public Services Librarians  
ULA Section/Sponsor: GODORT

## **THE PROMISE AND PERILS OF ASSESSING LIBRARY INSTRUCTION: HOW DO YOU GATHER DATA AND WHAT DO YOU DO WITH IT?**

Sunbrook C

This panel session will explore issues and possibilities in assessing library instruction. Librarians from universities and colleges in Utah and Nevada will give short presentations about a particular area of assessment on which they are currently working or contemplating. Some of the ideas and questions that will be explored are:

- What are some effective assessment techniques to gauge student learning?
- How can you conduct assessment effectively with limited resources (e.g., time and money)?
- Do you use assessment to provide feedback to students?
- What are some options for longitudinal assessment?
- How do you use the assessment data that you gather?
- What are key elements of a successful assessment plan?

Following the presentations, we will have a discussion with all panelists and the audience. The goals of the session are to share ideas and brainstorm proposals and solutions to current assessment questions.

Speaker(s): Richard Eissinger, Southern Utah University; Diane VanderPol, University of Nevada Las Vegas; Wendy Holliday, Utah State University; JaNae Kinikin, Weber State University  
Audience: Academic Librarians  
ULA Section/Sponsor: Academic Library Section; LIRT

## **SAFE ACCESS: MANAGING LIBRARY RISKS**

Entrada C

Public libraries attract a high volume of patrons, and they also present substantial exposure to risk. This presentation aimed at managers will involve principles of Risk Management for libraries from an insurer's perspective. Major areas of exposure will be discussed, including civil liberties and Internet access, homeland security and patron records, ADA compliance, and staff safety issues. The presenter is the City Attorney for St. George and is the former loss control manager and director of the insurance mutual now known as the Utah Counties Insurance Pool.

Speaker(s): Shawn Guzman, City Attorney St. George  
Audience: Management  
ULA Section/Sponsor: Public Library Section

3:45 pm – 4:45 pm

## **THE "PROBLEM" OF RACY READS**

Auditorium

The media continues to focus attention on the problem of "racy" teen fiction. Is there a problem? What exactly is a "racy" read? Join a lively discussion about this controversial subject!

Speaker(s): Diana Tixier Herald, Author; Jeff Gottesfeld, Author; Cherie Bennett, Author; Patricia Foster, Young Adult Services Librarian; Trish Hull, Hunter Library  
Audience: Public Librarians  
ULA Section/Sponsor: YART

## **THE PUBLIC LIBRARY AND THE NON-PUBLIC SCHOOL STUDENT**

Sunbrook B

This includes practical advice on developing collections and programs to help students outside the public school system.

Speaker(s): Patricia Castelli, Orem Public Library; Lynell Reader, Orem Public Library  
Audience: Public Librarians  
ULA Section/Sponsor: Public Library Section

## **WEBFEAT AT WESTMINSTER COLLEGE**

Entrada A

PART I – Griffin Search: Westminster College's WebFeat Implementation from an End User Perspective  
This program will demonstrate Griffin Search, Westminster College's implementation of the WebFeat federated search service, in detail from an end user perspective. Marketing strategy for promoting Griffin Search, configuration changes based on user feedback, and bibliographic instruction strategies will also be discussed.

PART II – Griffin Search: Westminster College's Implementation of WebFeat  
This session will focus on the technical aspects of implementing WebFeat (a federated search service) at Westminster College. An overview of the implementation process, administrative functions, hardware/software requirements, and statistical reports available will be provided. A demonstration of Westminster College's finished product "Griffin Search" will also be shown.

Speaker(s): Jennifer Foy, Westminster College; Bobby Hollandsworth, Westminster College  
Audience: Academic Librarians  
ULA Section/Sponsor: Academic Library Section

## **READING FOR PLEASURE**

Entrada B

Newbery Honor author Shannon Hale discusses her love of stories, the danger of losing the joy of reading, and how that made her the writer she is today.

Speaker(s): Shannon Hale, Author  
Audience: Share Interests of Sponsor  
ULA Section/Sponsor: CSRT / Salt Lake City Public Library

5:30 pm – 6:30 pm

### **UTAH BOOK AWARDS**

Garden Room

The Utah Book Awards were established to recognize outstanding achievements by Utah writers and recognize the best books written about Utah, her land and her culture. In 1999, just one award was given. Since then, the awards have been expanded to include non-fiction, fiction, poetry, and literature for children and youth. Past winners include Ellen Meloy for *The Anthropology of Turquoise*, Judith Freeman for *Red Water*, and Anne Cannon for *Charlotte's Rose*.

Until this year, the awards were announced and celebrated at the Salt Lake City Library in April. Announcing the awards at the ULA gathering is intended to give the awards more exposure and to solicit participation in future awards from others in the Utah library community. Please join the Utah Center for the Book as this year's finalists are celebrated and the 2006 winners are announced.

## Friday Sessions

8:00 am – 12:00 pm

### **DISASTER PREPAREDNESS FOR LIBRARIANS: WHEN NATURE CROSSES THE BOUNDARY INTO YOUR BOOKS**

Sunbrook A and B

Mr. Silverman has helped with major library disasters in four states (including 2004 Hawaii flood and 2005 Hurricane Katrina) and will help you and your library prepare and survive what Nature may bring to Utah.

Speaker(s): Randy Silverman, University of Utah  
Audience: Share Interests of Sponsor  
ULA Section/Sponsor: GODORT / Mountain Plains Library Association

9:00 am – 5:00 pm

### **LAMA INSTITUTE – COLLABORATING, PARTNERING, COOPERATING, & IN CAHOOTS: THE GOOD, THE BAD AND THE FUTURE**

Auditorium

Libraries – in ever increasing numbers – are partnering to better serve customers/patrons, deliver services, maximize resources, address space issues, and speak to political agendas ... to name just a few reasons. Although many environments and umbrella institutions tout, propose, and even require that libraries enter into partnerships, the library world still enters some such relationships with trepidation. Libraries have been involved in and – in many cases – "inventors of" partnerships and consortia, but based on discussions in the past decade relating to "partnering for the wrong reason," "it's cheaper," "all libraries offer the same services," and "a library is a library is a library," it's time that libraries investigate what works to the benefit of library patrons, community and institutional constituents, libraries, and library staff. In addition, it is critical that librarians educate their umbrella organizations and institutions about which partnerships work, what the differences are between and among partnerships, collaborations, consortia, and formal and informal agreements. This institute will provide an overview on the partnership, collaboration, and cooperative venues concept in general and in libraries today; define the various terms in popular and scholarly literature review; outline the elements and management aspects of partnerships today; provide processes for development, measurement and assessment of partnerships today; outline benefits of partnerships; and determine elements of and discuss examples of benchmark partnerships.

Speaker(s): Julie Beth Todaro, Dean of Library Services of the Austin Community College  
Audience: Share Interests of Sponsor  
ULA Section/Sponsor: President

1:00 pm – 4:30 pm

### **UTAH KIDS READY TO READ! ... EMERGENT LITERACY IN YOUR LIBRARY**

Sunbrook A and B

Whether you call it emergent literacy, early literacy, or pre-literacy, it's one of the most exciting new trends in library services to families. By learning about emergent literacy you become a valuable resource to your community. Utah Kids Ready to Read! is a state-level initiative organized to help library personnel across Utah learn how to get kids ready to read. Attending these workshops will provide you with useful information to enhance the programming you already provide. This is a wonderful follow-up for those who have already hosted Utah Kids Ready to Read! presentations and for those wishing to get started.

Speaker(s): Jennifer Fay, Riverton Library; Stephanie Goodliffe, Chapman Branch Library; Susan Hamada, Salt Lake County Library Services; Adriane Juarez, Sweet Branch Library; Laura Berube, Sandy Library; Carla Morris, Provo City Library; Gene Nelson, Provo City Library; Susan Spicer, Kearns Library; Douglas Abrams, Utah State Library  
Audience: Children's Librarians  
ULA Section/Sponsor: CSRT

## Table Talks

Wednesday: 1:15 pm – 2:15 pm

### LIRT TABLE TALK

Hallway

Come join librarians from public, school, and academic institutions to discuss ideas for future collaborations, such as conference presentations, guest lecturers, state-wide workshops, co-teaching opportunities, technology training, and curriculum development.

To better serve ULA members interested in instruction, what types of programs should LIRT sponsor at future conferences? At non-conference events? What collaborations can we develop between academic, public, and school libraries? How will you participate in developing such collaborations?

Speaker: Greg Hatch, University of Utah; Debbie Ehrman, Salt Lake City Public Library; Nan Allsen, North Sanpete High School  
Audience: Share Interests of Sponsor  
ULA Section/Sponsor: LIRT

Thursday: 1:15 pm – 2:15 pm

### MPLA TABLE TALK

Hallway

Librarians from the state of Utah who have participated in the Mountain Plains Library Association's Leadership Institute at Ghost Ranch, New Mexico will share their experiences about the program. There will also be a question and answer session for those interested in applying for the program in the immediate future.

Speaker: Peter Kraus, University of Utah  
Audience: Share Interests of Sponsor  
ULA Section/Sponsor: MPLA

## Poster Sessions

Wednesday, May 12

No conflict times:

10:00 am – 5:00 pm

10:30 am – 11:00 am

3:30 pm – 4:00 pm

Thursday, May 13

No conflict times:

8:00 am – 3:00 pm

10:00 am – 10:30 am

2:15 pm – 2:45 pm

### **CHAT REFERENCE: THE DIGITAL PHONE CALL**

The Spencer S. Eccles Health Sciences Library at the University of Utah has offered a chat reference service since 2003 as part of a region-wide consortium consisting of six academic health sciences libraries from California, Colorado, Iowa, North Dakota, and Missouri.

The service provides another avenue of communication for library users and opens up library resources to those outside the physical building (excluding restricted resources). Anyone can initiate a chat with a reference librarian by visiting the library's Ask a Librarian Web page. Patrons can ask for assistance in searching, inquire about library policies, and verify the availability of an item electronically or within the library. Moreover, the service offers library assistance to Web users who may feel unsure of or overwhelmed by Web search results, especially in terms of health information. The software enables "co-browsing" where the librarian can visually demonstrate searching techniques allowing the feature to become an information literacy instruction tool.

This poster discusses usage statistics and cost of the service from 2003-2005 and evaluates chat reference in relation to other forms of reference communication, such as email, telephone and in-person transactions. In addition, the poster presents the advantages in working with a regional health sciences consortium. The poster offers feasible options to those considering chat reference for their library.

Audience: Share Interests of Sponsor  
ULA Section/Sponsor: LIRT

### **COURSE-INTEGRATED INSTRUCTION FOR THE MBA PROGRAMS AT THE ECCLES SCHOOL OF BUSINESS AT THE UNIVERSITY OF UTAH**

Beginning in 1999 Library Outreach to the Eccles School of Business resulted in a series of course-integrated classes in the area of business reference resources and government information resources. This poster session will show the results of these classes and a sample of student needs.

Audience: Academic Librarians  
ULA Section/Sponsor: LIRT

### **POSTER PRESENTATIONS: WHAT, WHY, WHERE, WHEN, AND HOW**

Posters can be an effective method for communicating with colleagues. At professional meetings, posters are used to report on projects to share research results and ideas to educate and inform; and even to review history and tell stories. With the right tools and an understanding of basic design, creating an attractive, informative, interesting, easy-to-read, and portable poster is simple. This poster illustrates the what, why, where, when, and how of poster presentations. The process for creating a successful poster takes into account audience, design principles, and software options. Successful posters convey their message using attractive graphics, a minimal amount of text, and just the right amount of white space.

Audience: Paraprofessionals  
ULA Section/Sponsor: LIRT; HEART

### **THE BIG SIX – TEACHING RESEARCH SKILLS**

The poster is intended to make public librarians aware that school library-teachers have a core curriculum that they teach their students. By becoming aware of this public librarians will have a better understanding of how to help student patrons as they come to public libraries in search of information. The poster will also include a short PowerPoint presentation that can be viewed from a laptop. Handouts that describe the research process taught by school library-teachers will be available. A library teacher will also be available during the no-conflict time to answer any questions.

Audience: Public Librarians  
ULA Section/Sponsor: UELMA

### **UTAH GO LOCAL POSTER**

There is a need among Utah residents to have online access to human services within their communities. The Spencer S. Eccles Health Sciences Library, Utah Health Sciences Library Consortium, ULA's Health Round Table, and Utah Cares have collaborated to assemble an online database for the MedlinePlus Go Local Project. Utah residents can now find health and human services in their local communities while accessing top-notch health information through MedlinePlus. For more information, go to <http://www.nlm.nih.gov/medlineplus/golocal.html>

Audience: Public Librarians  
ULA Section/Sponsor: Special Library Section

### **WE RECOMMEND... DYNAMIC BOOKLISTS AT THE WEBER COUNTY LIBRARY**

The topic is how Weber County produces their booklists.

Audience: Share Interests of Sponsor  
ULA Section/Sponsor: CSRT; Public Library Section / Weber County Library

### **WHAT IS THE UTAH STATE LAW LIBRARY?**

The poster illustrates the collection and services of the Utah State Law Library.

Audience: Public Librarians  
ULA Section/Sponsor: Special Library Section

### **WHY DOES PROCESSING TAKE MORE THAN 10 MINUTES?**

Have you ever wondered why it takes more than 10 minutes to process a book? What does it mean when a book is listed as "in process"? This poster will answer the age-old question by reviewing the journey of a book from the moment it arrives in the library to the time when it is finally placed on a shelf in the stacks.

Audience: Academic Librarians  
ULA Section/Sponsor: TSRT

### **YOU ARE THE IR!**

What is an Institutional Repository? How does it affect me and my users? Learn about the University of Utah Institutional Repository and plans to create an Institutional Repository for Utah.

Audience: Academic Librarians  
ULA Section/Sponsor: ACRL; BURT; START